



| a Berkley Company

Experts focused on your protection. We deliver.





Insurance solutions for the financial services industry that deliver what you want...and need.



# Strong Protection Singular Focus Unmatched Expertise Outstanding Personal Service



# **Strong Protection**

### Our strength is your protection.

- We are a member company of W. R. Berkley Corporation, an insurance holding company that is among the largest commercial lines writers in the United States.
- Berkley Financial Specialists underwrites on behalf of Berkley member insurance companies that are rated A+(Superior) by A.M. Best Company and A+(Strong) by Standards & Poor's.
- We have access to the admitted and the E&S market. The choice is largely driven by our client's need.

### Our claims service gives you peace of mind.

Our unique corporate structure allows us to provide the broad range of expertise and resources of a large corporation while you experience the personalized, flexible and agile claims service only a small entrepreneurial company can deliver.



## Singular Focus

We deliver specialized insurance solutions and expert claims service to financial services firms. Period.

We focus on serving your insurance needs with a range of primary and excess management liability and fidelity bonds which include:

- Directors and Officers Liability
- Company Securities Liability
- Errors and Omissions/Professional Liability
- Lender Liability and Trust Liability for Banks
- Fiduciary Liability

- Employment Practices Liability, including Third Party coverage
- Cyber and Privacy Liability, including Business Interruption and Ransomware Extortion
- Financial Fidelity Bonds tailored to banks, credit unions, and insurance companies

Berkley Financial Specialists has risk prevention and mitigation tools to extend and "carry through" after the policy is written, along with a commitment to be there when you need us most:

### Cyber CarryThru

Powered by NetDiligence® provides tools and resources to help Management Liability policyholders understand their exposures, establish a response plan, and minimize the effects of a data or security breach on their organization.

### **EPL CarryThru**

We partnered with Jackson Lewis P.C. to provide our Employment Practices Liability insureds with risk management services, educational tools, and employment resources.



# **Unmatched** Expertise

We strongly believe in the power of knowledge and expertise only specialists can provide. At Berkley Financial Specialists, we deliver it to the financial services industry.

- Members of the Berkley Financial Specialists team average 15+ years
  of industry specific experience in underwriting, claims and/or technology/
  operations. This is the level of experience you can trust.
- We speak your language.
- We leverage synergies through working in efficient and multi-disciplinary ad-hoc teams as needed.
- Each team member is encouraged and empowered to make decisions.
- We know that you expect high performance standards and that is what we adhere to.



# **Outstanding Personal Service**

Enduring professional relationships with trusted, expert resources are key to the way Berkley Financial Specialists conducts business.

Berkley Financial Specialists' claims team offers world class customer service. We pride ourselves on providing an open line of communication with our agents and insureds. We have the in-house expertise to handle all types of complex claims involving financial institutions and serve our clients' needs.

- We've structured our business so that you work with the same person in each functional area, each time you contact us. You won't have to re-explain who you are and why you're calling.
- Our employees are empowered to make decisions and won't shuttle you to other people needlessly. We'll work with you personally to make sure you get what you need, when you need it.
- To ensure our personal service saves you time and money, we have established aggressive standards for returning phone calls, answering e-mails, delivering quotes, issuing policies, etc.
- Claims service is the most important service we provide our clients.
   The service meets high professional standards, is personal and customized.
   We don't "triage" your claim; we solve your problem with a personal touch.



### Did you know?

Berkley Crime, a division of Berkley Financial Specialists, is focused exclusively on providing crime related insurance products for commercial organizations, financial institutions and governmental entities.

Berkley Crime's team of respected industry professionals, with its unique, specialized experience, has in-depth product knowledge in each of our target markets. We combine underwriting and claims expertise with outstanding personalized service to develop and provide the most creative solutions for customers with crime exposures.

Need an introduction? We would be happy to assist you.

For more information visit: berkleycrime.com

